

Fifteen Ways To Build Company Morale

1. Be the first to smile when you meet someone.
2. Focus on what is good in others.
3. Have a positive preoccupation with what others want to accomplish.
4. Learn to regularly recognize others.
5. See each person as unique, not as someone to be compared against others.
6. When someone mentions a personal success, celebrate with him or her.
7. Encourage those who disagree with your ideas, and demonstrate your sincerity by taking action on their good ideas.
8. Learn to listen; always listen *past* where they finished.
9. Never fail to admit a mistake if you committed it.
10. Demonstrate your standards by living them out before others.
11. Choose to express a good attitude regardless of those around you.
12. If you don't understand something, admit it and take advantage of the opportunity to learn.
13. Be willing to change your opinion, just as you would like others to do.
14. Never do anything nice merely to receive a payback.
15. Maintain your ethics and your character, without being a rigid rule keeper.



Fifteen Ways To Mess Up Company Morale

1. Do nothing to establish a friendly rapport with others.
2. Focus on what is wrong with others.
3. Be preoccupied with your own responsibilities.
4. Never give an unrestricted compliment.
Use words like “except for” and “but”.
5. Compare people with one another (or yourself) in a negative manner.
6. When someone mentions a personal success, “one-up” them with something you’ve done better.
7. If someone disagrees with one of your ideas, be sure you make them understand how stupid their idea is.
8. Interrupt people before they complete a thought or an idea.
9. Never admit a mistake, regardless of how obvious it was.
10. Hold others to a set of impossibly high standards.
11. Allow others’ bad moods to affect your attitude.
12. If you don’t understand what someone is saying, make it clear that he or she is really off base.
13. Never change your opinion about anything; it’s a sign of weakness.
14. Expect a payback if you do something nice for someone else.
15. Let your rules be more important than relationships.

