

SUGGESTIONS ON HOW TO LIVE A HAPPY AND SUCCESSFUL LIFE

- *Don't interrupt*
- *Don't tailgate*
- *Be thankful for every meal*
- *Improve your performance by improving your attitude*
- *Take time to stop and smell the floral*
- *Look your associates in the eye*
- *Leave everything a little better than you found it*
- *Leave the toilet seat in the down position*
- *Judge your success by the degree that you are enjoying; Peace, Health & Love*
- *Relish the feeling of a job well done*
- *Listen to your children*
- *Encourage ambition, creativity and concern, in every associate*
- *Remember that customers judge anew every day*
- *Being "right" is not important to customers - Being courteous is*
- *Every customer knows at least 200 potential customers*
- *There is no insignificant department - There is no insignificant associate*
- *The first thing your customer sees is.... the parking lot*
- *Gain the reputation of an honest merchant*
- *Make yourself a valued part of the community*
- *Be a good loser*
- *Be a good winner*
- *Know your competitors; Stay ahead of your competitors*
- *Outsmart beats outspend any day*
- *Greet associates by name*
- *Wear outrageous underwear...under the most formal business attire*
- *Count your Blessings*
- *Remember that bad service has a long memory*
- *Be kinder than necessary*
- *Remember that a good idea can come from anyone; customer or associate*
- *Enjoy real maple syrup*
- *Communicate - Don't assume*
- *Live so that when your children think of fairness; caring and integrity....they think of you*
- *Never refuse homemade brownies*
- *Enjoy life; Remember the people who passed up the dessert cart on the Titanic*
- *Don't rain on other people's parades*
- *Do more than is expected*
- *Be there when people need you*
- *Remember, our future is in your hands*
- *Go home, and drive carefully*